

DANA FEIN-SCHAFFER

UX DESIGNER

UX designer with a background in software engineering and psychology. Professional experience in medtech and e-commerce. Experienced in managing multiple projects at once and collaborating within cross-functional teams

UX EXPERIENCE

Associate UX Designer / Insulet

AUGUST 2025 - PRESENT (ACTON, MA)

- Evaluating and designing user experience improvements for transition from salesforce classic to lightning for trainers and salespeople
- Creating mockups based on insights from weekly meetings with 8+ stakeholders, product managers, and developers

Freelance UX Designer / Skeptical Digital

JUNE 2025 - AUGUST 2025 (REMOTE)

- Redesigned an e-commerce site, focusing on the product tile, product listing page, and product details page
- Created high-fidelity mockups based on weekly review with 5+ stakeholders

UX/UI Co-op / Johnson & Johnson MedTech Heart Recovery

JULY 2024 - MAY 2025 (DANVERS, MA)

- Researched and prototyped a new feature for a medical device
- Facilitated 4 brainstorming sessions and 10+ expert interviews
- Supported regulatory documentation and preparation for a summative usability test

UX Design Intern / Kindervelt (Develop for Good)

MAY 2023 - AUGUST 2023 (CINCINNATI, OH - remote)

- Increased membership engagement, donations, and new member signups

UX Design Fellow / Open Library

JULY 2022 - AUGUST 2023 (SAN FRANCISCO, CA - remote)

- Improved users' experience of site navigation, book loaning, and reading tracking

RESEARCH AND PROGRAMMING EXPERIENCE

Psychology Research Assistant / National Center for PTSD

OCTOBER 2019 - JULY 2022 (BOSTON, MA)

Software Engineering Intern / MedicaSafe

MAY 2018 - AUGUST 2018 (NEW YORK, NY)

Engineering Practicum Intern / Google

MAY 2017 - AUGUST 2017 (NEW YORK, NY)

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EDUCATION

Tufts University

M.S. Human Factors Engineering
GPA 3.97

Wellesley College

B.A. Psychology and Computer Science
GPA 3.76, *magna cum laude*

TOOLS & SKILLS

Design

Figma
Miro
Adobe XD
Wireframing
Prototyping

Research

Usability Testing
User Interviews
Affinity Mapping
Data Analysis

Technical

Jira
Confluence
JAMA
HTML
CSS
JavaScript

Soft Skills

Communication
Collaboration
Attention to Detail
Organization
Storytelling