DANA FEIN-SCHAFFER

UX DESIGNER

UX designer with a background in software engineering and psychology. Professional experience in medical devices and e-commerce. Experienced in managing multiple projects at once and collaborating within cross-functional teams

UX EXPERIENCE

Associate UX Designer / Insulet

AUGUST 2025 - PRESENT (ACTON, MA)

- Evaluating and designing user experience improvements for transition from salesforce classic to lightning for trainers and salespeople at a medical device company
- Creating mockups based on insights from weekly meetings with 8+ stakeholders, product managers, and developers

Freelance UX Designer / Skeptical Digital

JUNE 2025 - AUGUST 2025 (REMOTE)

- Redesigned an e-commerce site, focusing on the product tile, product listing page, and product details page
- Created high-fidelity mockups based on weekly review with 5+ stakeholders

UX/UI Co-op / Johnson & Johnson MedTech Heart Recovery

JULY 2024 - MAY 2025 (DANVERS, MA)

- Researched and prototyped a new feature for a medical device
- Facilitated 4 brainstorming sessions and 10+ expert interviews
- Supported regulatory documentation and preparation for a summative usability test

UX Design Intern / Kindervelt (Develop for Good)

MAY 2023 - AUGUST 2023 (CINCINNATI, OH - remote)

- Increased membership engagement, donations, and new member signups

UX Design Fellow / Open Library

JULY 2022 - AUGUST 2023 (SAN FRANCISCO, CA - remote)

- Improved users' experience of site navigation, loaning books, and tracking reading

RESEARCH AND PROGRAMMING EXPERIENCE

Psychology Research Assistant / National Center for PTSD

OCTOBER 2019 - JULY 2022 (BOSTON, MA)

Software Engineering Intern / MedicaSafe

MAY 2018 - AUGUST 2018 (NEW YORK, NY)

Engineering Practicum Intern / Google

MAY 2017 - AUGUST 2017 (NEW YORK, NY)

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(518) 860-3024

EDUCATION

Tufts University
M.S. Human Factors Engineering
GPA 3.97

Wellesley College
B.A. Psychology and Computer Science
GPA 3.76, *magna cum laude*

CERTIFICATIONS

Google UX Design Certificate
Issued December 2022

University of Michigan UX Research and Design Certificate
Issued March 2021

TOOLS & SKILLS

Figma
Adobe XD
Wireframing
Prototyping
Usability Testing
User Interviews
Affinity Mapping
HTML
CSS
JavaScript
Jira
JAMA